



TPSA | CANADA-INDONESIA TRADE AND PRIVATE SECTOR ASSISTANCE PROJECT



SUCCESS STORIES

Increasing Awareness of Canadian Standards and Regulations to Enable Increased SME Exports

HIGHLIGHTS

- Staff of the Directorate General of Consumer Protection and Trade Compliance (DGCPTC) gained insights on Canadian systems and practices for Standards and Food Safety Systems and how they can be applied in Indonesia.
- An intern from DGCPTC is sharing and applying knowledge gained on how Canada has implemented consumer product safety systems.
- Canadian product standards information provided to the INATRIMS portal is being used by public and private stakeholders in Indonesia to understand and comply with these standards when exporting to Canada.
- Product testing laboratories in Indonesia are now able to conduct testing for footwear and apparel products according to Canadian standards testing requirements for Indonesian SMEs.
- A study visit to Canada by DGCPTC and Indonesia's Consumer Protection Agency allowed senior policy makers to directly learn how Canada manages consumer protection and to bring that knowledge and new ideas back to Indonesia.

THE OUTCOME

Senior management and staff of DGCPTC have gained and are applying new knowledge on Canadian Standards and Practices for consumer protection. There is also a new capability in Indonesia to test footwear and apparel products for export in accordance with Canadian standards.

“The study tour to Canada held by TPSA was very worthwhile for me. We gained insight into Canadian standards and consumer protection, such as the distribution of legal metrology authority to the private sector by Measurement Canada. There is even an opportunity for cooperation in accepting certificates from laboratory tests with the Canadian Standard Association (CSA Group).”

—Frida Adiati, Director of Standardization and Quality Control

Canada

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